

2018 Mercedes Benz E63S AMG 4MATIC Sed (213.089) V8-4.0L Turbo (177.980)

Vehicle > Technical Service Bulletins

SERVICE DATA INCORRECT, REMAINING DISTANCE TO SERVICE INITIALIZED
AT APPROXIMATELY 25000 MILES



Mercedes-Benz

- Service data incorrect, remaining distance to service initialized at approximately 25000 miles

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Topic number	LI00.20-P-069865
Version	3
Function group	00.20 Maintenance, service system (FSS, ASSYST)
Date	10-16-2019
Validity	Vehicles equipped with the following engines: M274, M176, M177.9 and code 809
Reason for change	Remedy added

Complaint

The following complaints may be noted:

- Service due message may not appear in the instrument cluster display at the proper mileage
- Service data may be displayed incorrectly in instrument cluster workshop menu
- Customer may not receive service lead emails or head unit pop-up at proper mileage interval

File

Incorrect maintenance interval.jpg

Designation

Incorrect maintenance interval

Cause

Previous PTCU (N127) SCN coding

Remedy

Update PTCU (N127) SCN coding using XENTRY diagnosis.

Symptoms

Symptom

Overall vehicle / Maintenance / Active Service System Plus ASSYST PLUS / Implausible Communication/information / Telematics service / Maintenance and telediagnosis / Maintenance data faulty

Control unit/fault code

Control unit

Fault code

Fault code description

N127 - Control unit 'Powertrain'
(PTCU) (CPC_NG) (GLS (167),G
(463),E (213),X 290 AMG,S
(217),GLE (167),S (222),C (205),E
(238))

Incorrect maintenance interval

